Designed specifically for communication with diabetic patients, this book follows *Scenarios for Success in Patient Communication.*

*Scenarios for Success in Patient Communication: Diabetes* is designed to:

- Raise staff awareness
- Stimulate creative thinking
- Ensure patients become full participants in protecting their health

The book can be used in:

- Classroom training
- Staff meeting discussions
- Individual staff coaching by supervisors
- Staff self-study
- Train the Trainer

*Used nationally in hospitals, clinics, medical and nursing schools, universities and on health literacy websites.*

---

The scenarios are real; however, the names and photos are not those of actual patients.

**Scenarios**

**Sharing Lancet Needles**

Mr. Avery, a blind patient, came with his brother to get training on the glucose meter. Mr. Avery’s brother helped him check his blood sugar and gave him his medications and insulin shots because he was also a diabetic patient. The health educator found out that Mr. Avery’s brother was using the same lancet needles to check his blood. The brother thought that since they were related, it was okay to use each other’s needles to save money on the supplies. They also used the lancet needles several times before disposing of the needles.

**Issues to discuss:**

- What are some things that could have been done differently?
- Would the teach-back or return demonstration method be effective with the brother of this patient? Explain why.
- What other measures could be taken to assess the patient’s brother is understanding how to properly dispose of the lancets?

**Authors:**

Luz Maria Castillo, MA  
David Correa, MBA, BSN, RN