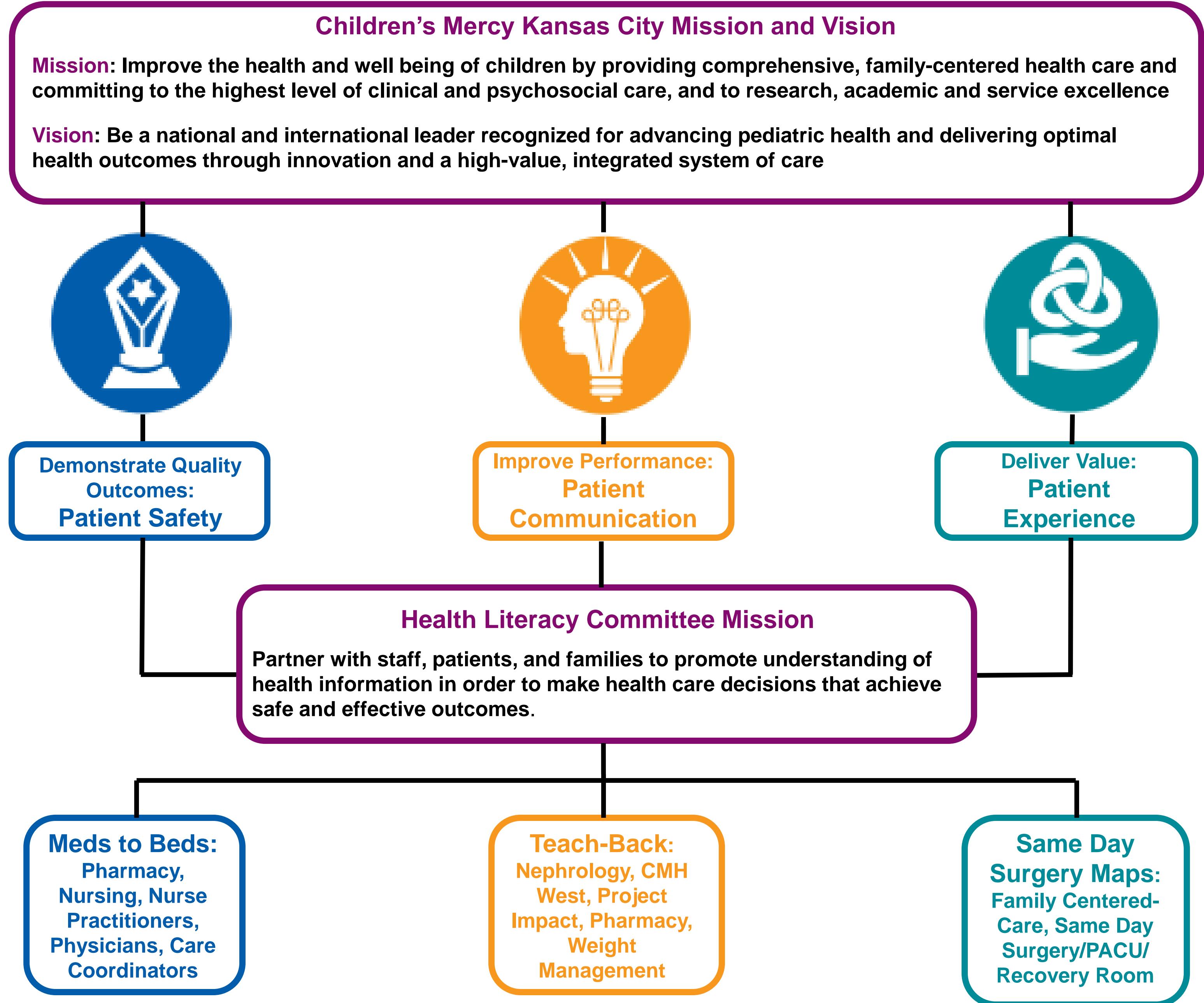


## Align Health Literacy with Organizational Values



## Intra-organizational Efforts in Action

### Collaborative Evolution

The Children's Mercy Health Literacy Committee was established as a working group in 2006 and became a hospital-wide committee in 2008. The Committee has worked diligently to align with its organizational mission and vision and to promote health literacy throughout the entire hospital.

Aligning with hospital values has given Committee efforts an even greater appeal to a diverse range of stakeholders. The more parties interested in and working towards building a health literate organization the greater the impact the Committee can have on policy processes, care delivery, and clinical practice throughout the organization.

Ongoing assessment is conducted to identify membership gaps and recruit additional members as needed. There are now over two dozen active members from nearly as many departments.



This diversity in membership has facilitated a number of health literacy-related projects and opportunities across multiple departments and campuses through collaborative brainstorming, networking, and execution.

### Diverse Membership

- Admissions
- Child Life
- Discharge Planning
- Equity and Diversity
- Family Advisory Board
- Graduate Medical Education
- Home Care
- Language Services
- Library Services
- Communications & Marketing
- Nursing
- Patient Advocacy
- Pharmacy
- Physicians
- Quality Improvement
- Radiology
- Respiratory Therapy
- Social Work

### Disclosures

The authors of this presentation have nothing to disclose concerning possible financial or personal relationships with commercial entities that may have a direct or indirect interest in the subject matter of this presentation.